



# Glenn Johnson

## BE(Hons), MA

PO Box 470, Roseville, NSW 2069

Mobile: 0412 171 002

Email: gjohnson@diligence-consultng.com.au

# Curriculum Vitae

## Qualifications

I have a broad range of technical and business experience, including extensive technical writing experience for both technical and non-technical audiences. I am a proficient computer user with experience in Microsoft Windows, Linux and Mac OS X systems, but I also maintain a keen interest in the science of linguistics, and human language and communication. My IT industry experience spans 16 years and includes seven years in IT security.

## Education

**1987** Bachelor of Engineering (Honours)

School of Electrical Engineering, University of Technology, Sydney

**2000** Master of Arts

Department of Linguistics, University of Sydney

**2006** Professional Editing and Proofreading Course

Thomson Education

## Professional Affiliations

Society of Editors (NSW)

Information Systems Audit and Control Association (ISACA)

## Personal Interests and Activities

Music – amateur violinist

Creative writing

Public speaking coaching

## Professional Experience

### 2007 — Editor, Westwick-Farrow Publishing Pty. Ltd.

Westwick-Farrow Publishing is a leading publisher of B2B magazines with twelve printed titles and fifteen industry-specific web portals, and has a broad audited circulation across Australia and New Zealand. My position with Westwick-Farrow is as the principal editor for *What's New in Process Technology* magazine and its web portal, <processonline.com.au>.

As editor I have been able to use my engineering knowledge and business experience for the task of managing the editorial content of my publication.

### 2005 — 07 Director of Operations, ThreatMETRIX Pty. Ltd.

ThreatMETRIX is an Australian software development company developing an Internet threat reputation system for use in mitigating threats such as phishing and e-commerce fraud. As Director of Operations I managed a team of staff responsible for the performance, integrity and availability of an operational threat assessment system, managed documentation and development project deliverables, and provided research assistance for new, unique technologies being developed. My knowledge from the field of linguistics was used to assist in improving the reliability of automated systems that assessed text-based information such as email, and my past experience in the mathematics of signal processing allowed me to assist in researching new detection and estimation techniques. My IT security background was also utilised to improve the security of the operational systems. I was also responsible from start to finish for the financial management and reporting requirements for an Australian Government 'Commercial Ready' Grant that was used to partially fund the system's development.

### 2002 — 06 Senior Security Consultant, Guardian Tech

Guardian Tech is a software distributor and consultancy specialising in IT security and management systems, with a reseller network spanning Australia and New Zealand. My role at Guardian Tech involved consulting to corporate and government clients on how best to deploy and manage software automation for security management and policy compliance across disparate operating systems, and to train customers and resellers. I had many speaking engagements during this period, speaking to audiences at conferences and product briefings, and frequently travelled interstate and to the USA, Canada and New Zealand to meet with software partners and resellers. Technical compliance checks, which I developed for compliance with Defence Signals Directorate ACSI 33 standard, have been used in Canberra by some agencies for their compliance requirements, and I have trained and assisted auditors at the Australian National Audit Office (ANAO) in the use of software in their engagements with federal agencies.

*"Glenn is intelligent, diligent and remains calm and productive under intense pressure. Many a time I relied on Glenn to solve difficult and protracted technical issues that were otherwise left in everyone else's 'too hard basket'. He is a pleasure to work with and I hope to do so again in the future."*

*Alisdair Faulkner,  
Director of Product Management,  
ThreatMETRIX Pty. Ltd.  
May 2007*

## **2001 — 02 Business Consultant, Starcom Skill Source**

During this period at the Starcom Group I was personally responsible for the development and management of the Starcom Skill Source business, a specialist recruiting and skills consultancy designed to place temporary technical staff in IT projects. I managed the entire process of registering and starting the business, writing marketing materials, scoping customer requirements, sourcing and interviewing prospective technical people, and managing the staff during their deployment at the clients' sites. Clients also called upon me as an independent consultant at interviews for permanent positions and promotions.

## **1991 — 2001 Networking Consultant and Trainer, Starcom Group**

My position at the Starcom Group began in the formative years of the development of Local Area Networks and Wide Area Networks. I was an early technical expert in these fields and saw the rise of the Internet as a business tool. In those days, Novell was the dominant force behind server-based file storage and I was one of the first Certified Novell Engineers (CNEs) in Australia, later becoming a certified trainer in the same way. The advent of Directory Services resulted in me being amongst those first introduced to directory technology before it was available on the market. Over this period I was involved in numerous large network designs and deployments, wide-area data communication systems and Internet access deployments in the days when the Internet was not widely available and connecting to it was considered more of a 'black art'.

## **1987 — 91 Professional Engineer, State Rail Authority of NSW**

At State Rail I worked in the Signals and Communications Branch, where my main responsibility was for the testing, certification, maintenance and evaluation of high voltage and audio frequency electronic train detection equipment throughout New South Wales. My work was therefore directly connected with the safe operation of rail services and at the commissioning of new installations I was responsible for fail-safety testing and sign-off. I also developed system testing methodologies and equipment. Other duties involved spectral analysis of interference induced from new chopper-based traction systems, and computer simulation of train braking characteristics for new signalling implementations.

## **REFERENCES**

Peter Williams, Managing Director, Starcom Group Pty. Ltd.

Phone: 0412-571-368

Email: pwilliams@starcom.com.au

David Jones, CEO, ThreatMETRIX Pty. Ltd.

Phone: 0412-683-111

Email: djones@threatmetrix.com