WALTER R. WASHBURN III PMP

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INDUSTRIES

Healthcare with AdvancePCS, Caremark, CVS|Caremark
eCommerce with startups Vizilinx.com & seventhVIEW.com
Retail Services with Protection One Alarm Monitoring Inc
Banking with FirstUSA Bank
Legal with Chapter 13 Trustee, Dallas
DoD / Federal with USAF, Tracor Applied Sciences, INET Inc

TECHNOLOGY

Java / J2EE, Mid-Range and Large Distributed UNIX Systems, SQL Server, Sybase 11.3 & Oracle on AIX & Linux, MySQL. Stellent & Drupal Content Management and Personalization. IBM Websphere, AS400 Synon. ERP Systems Implementation (Oracle Financials, PeopleSoft Financials & HRIS), CA Clarity EPPM. WAN / MAN Implementation and Management, AT&T G3 Telecommunications Switches, AT&T / Geotel Intelligent Call Routing, call center design and provisioning, FileNet Image Management , Perl, PHP, LAMP, *nix shell, Apache, Samba, Telelogic DOORS, Eventum, web2Project, HP Quality Center and rth Requirements and Test Management, iTKO LISA, SOASTA Cloudtest

LEADERSHIP

- IT PMO Lead responsible for on-time, on-budget delivery of 200,000 hours of software development in a single year enabling CVS Caremark to launch Pharmacy Benefit Management services as an outsource provider.

- Led IT Best Practices team for $37B revenue enterprise that implemented programs for Earned Value Metrics, CMMI Level II, ISO9001/9004, and a comprehensive SDLC.

- CTO for 2 B2B web start-ups, led Java development teams, and subsequently delivered portals for each, serving B2B commerce in two different industries.

- As CIO and VP IS, knitted together a distributed, nation-wide IS organization from the merging of three large companies.

EXPERIENCE AND EXPERTISE

- PMI certified Project Management Professional (PMP)

- Scalability & Performance Engineering

- Enterprise Projects, Project Rescue

- PMO Establishment and Administration

- Process Engineering and Development

- Software Development Life Cycle (SDLC) Development and Implementation

EMPLOYMENT

CVS CAREMARK INC., JUL 2007 – PRESENT

Strategic Performance Engineering – Mar 2012 – present

Leading Scalability Engineering team building statistics-based models of scalability performance for strategic applications. Designed, executed, and evaluated scalability testing of strategic enterprise applications deemed critical for 2013 go-live season. CVS Caremark posted historic high levels of revenue and activity without failure.

Asked to lead two critical integration and performance tuning / testing efforts for enterprise strategic imperatives.

Author of Engineering for Performance initiative to drive best practice performance engineering into early stages of software development for the enterprise. Completed important pilot effort with strong results and secured green-light for 2014 expansion of the program.

Enterprise IT Services / Enterprise Project Support Office—May 2010 – Mar 2012

Performing as consulting program manager for enterprise-wide initiatives. Led delivery of the IT portion of **Single Client-View**, and the adjudication components of **ACE**, a $110 million 2 year effort worth total revenues over 10 years of $10 billion (estimated).

eBusiness Application Development Project Lead Jul 2007 – May 2010

Project Lead for web-based products and services for high-volume corporate site serving better than 1 million hits a day and more than 3.5 million registered users. Assured conformance with application and access security to best practice. Led development of key e-commerce applications, including **Automatic Continuation of Therapy (ACT)**, **Maintenance Choice**, **Fast Start**, and **Health Reimbursement Accounts (HRA)**.

CAREMARK INC., MARCH 2004 – JUL 2007

Manager, IT Best Practices Jan 2006 – Jul 2007

Led teams responsible for creating and institutionalizing best practices for the enterprise IT organization. Led enterprise-wide, multi-site implementation of Clarity PPM. Focal point for Enterprise IT SOX and SOX integration into SDLC. Delivered comprehensive SDLC framework for enterprise IT organization, along with training, promotion, PM support, interactive tools, and supporting intranet website. Established tools architecture for enterprise IT. Sponsored Engineering Process Group, Enterprise Test User Group, and multiple Process Action Teams to support CMMI and the SDLC. Achieved formal SCAMPI CMMI Level II for development organization, and re-certification of IT Operations under ISO9001, with 28 consecutive external audits free of non-conformance write-ups.

Sr. Consulting Analyst Mar 2004 – Jan 2006

Led team to integrate process and procedure between legacy AdvancePCS and Caremark's IT strategic planning functions. Led the enterprise roll-out of CMMI Level 2 Project Planning & Management processes. Implemented Earned Value Management process and methodology for 6 high-profile enterprise integration technology projects.

ADVANCEPCS INC., SEPTEMBER 2001 – MARCH 2004

Director, Enterprise Business Integration Mar 2003 – March 2004

Selected to design and implement enterprise methodology for new product creation and implementation across all technology platforms. Led process re-engineering effort to create and implement CMMI Level 2 processes for project planning, estimating, and control. Led estimation and resource planning required to create and deliver the Medicare Discount Drug Card product in 2Q CY2004.

Director, HIPAA / Resync Implementation & Deployment Apr 2002 – Mar 2003

Led troubled $8 million project to achieve critical HIPAA compliance and legacy AS400 software replacement (Resync).   Established configuration baselines, change control, scope management, and risk abatement to bring control and rationality to the process. Recruited critical skills and experience onto the team. Revitalized focus and delivery from two large and strategic vendor / partners. Achieved on-schedule delivery of HIPAA compliance and critical NCPDP 5.1 standards for data transmission.

SEVENTHVIEW CORPORATION, NOVEMBER 2000 - APRIL 2001

Vice President, Technologies & Chief Information Officer

seventhVIEW provided a J2EE based product allowing OEM manufacturers to manage outsourced manufacturing and materials procurement economically and precisely.

VISILINX INC, MARCH 2000 - AUGUST 2000

Vice President, Chief Technology Officer

Visilinx was a web start-up company developing and fielding a vertical industry portal serving the small-format multi-site retail sector. Led team that re-platformed a streaming video B2B application from C++ to J2EE.

PROTECTION ONE ALARM MONITORING, SEPTEMBER 1996 - MARCH 2000

Between September 1996 and March 2000, the entity known as Westinghouse Security Systems was bought twice, and party in several mergers. The eventual surviving entity was Protection One Alarm Monitoring Inc.

Vice President, Information Systems, Officer of the Corporation, Protection One Alarm Monitoring, November 1997 - March 2000

- o Supported growth from 2 data centers to 14. High-volume call centers from 2 to 5. Revenues from $112 million to $500 million. Customers from 400,000 to 1.7 million.

EDUCATION

Masters of Business Administration, University of South Dakota, 1984
Bachelor of Science, United States Air Force Academy, 1976

CERTIFICATIONS

Project Management Professional, PMP #51196, Project Management Institute (PMI), 2002
ITIL foundation, Loyalist Certification Services, #946067, 2012

PUBLICATIONS

ProjectSite concept demonstration website for Open Source applications supporting team collaboration: http://www.ProjectSite.us

Five Project Management Pathologies (http://www.projectmanagement.com/articles/277298/Five-Project-Management-Pathologies-), February 2013

What Your Agile Friends Won't Tell You (http://www.projectsite.us/?q=node/49), September 2009

Project, Portfolio, or Program Office, Distinctions to Achieve Success? (http://www.ProjectSite.us/?q=node/22), October 2007

Requirements Practices Every Project Manager Must Know (http://www.gantthead.com/article.cfm?ID=238218), Sep 2007

Best Practices for Project Team Wikis (http://www.gantthead.com/content/articles/233208.cfm), September 2006